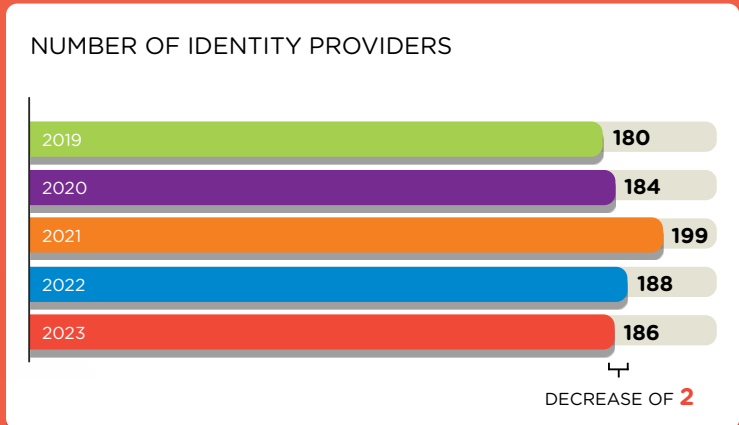
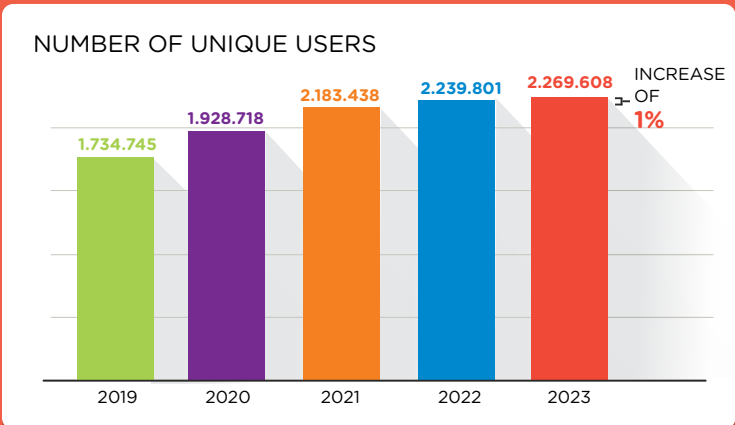
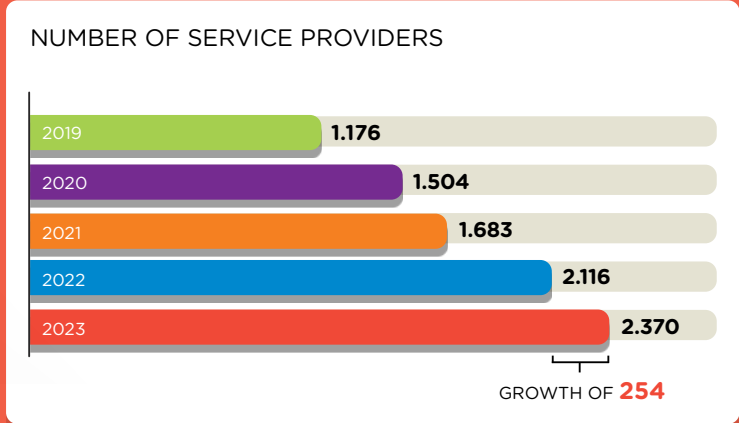
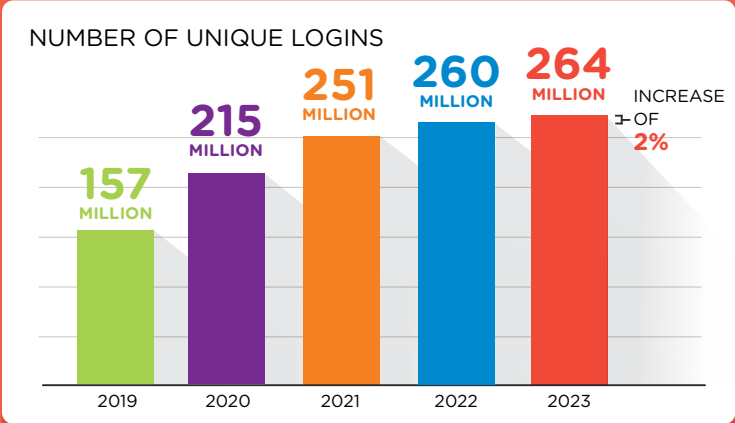


MORE THAN 264 MILLION LOGINS WITH SURFCONEXT IN 2023

With SURFconext, students, instructors and researchers log on to cloud services from various providers. Simply with their own institutional account, securely and easily. Using SURFsecureID ensures that you can secure access to online services better through two-factor authentication.



CUSTOMER SATISFACTION

77 COMPLETED QUESTIONNAIRES BY SERVICE PROVIDERS AND 57 BY IDENTITY PROVIDERS

According to **98%** of the **identity providers** SURFconext meets expectations

According to **93%** of the **service providers** SURFconext meets expectations

NET PROMOTER SCORE

On a scale of 0 to 10, how likely would you be to recommend SURFconext? NPS=Promoters-Detractors

Category	Score	Promoters (9-10)	Passives (7-8)	Detractors (0-6)
Identity providers	54,4	54%	46%	0%
Service providers	43,5	46%	51%	3%

